

Good afternoon,

Last night the state of Ohio issued a 2-week [Stay at Home Order](#) in an effort to combat the spread of COVID-19 in our state. This news is not a surprise to us, as we had anticipated this to happen and have been preparing for this. We'd like to take a moment to give you an update on how this order impacts our business, and what steps we're taking to ensure that we continue to support our customers, our employees, and our company through this time.

Porch Conversions is still operating 100% for all sales, marketing, customer service, technical support, and shipping/receiving. All parts of our business that can work remote will do so effectively immediately. We have been preparing for a full work from home order for a couple weeks now, and our teams are currently setup to operate at home during normal business hours.

Business Hours

Monday – Friday

7:30 AM EST – 4:00 PM EST

We've had no notification from our vendors that delays on current or future orders are in effect, as the construction and building industries are considered to be "essential" in Ohio. We'll be evaluating the State requirements for limiting staffing as they are announced, and will notify customers accordingly if any delays may occur.

We are here to continue serving you, our partners, through this difficult time. We plan to help and support you on all levels and will communicate the status of operations in the days and weeks to come as this is a fluid situation.

Thank you as always for choosing Porch Conversions as your partner, and please do not hesitate to reach out to our Customer Support team with any questions you might have **704-762-1911**.

Sincerely,

Fred Calero, CEO

Kraig Mackett, President
